Directions to Enable Compatibility Mode for Internet Explorer (IE8 and IE9)

The following information was taken from the Microsoft support website:

http://support.microsoft.com/kb/956197#2

Method 1: Enable Compatibility View for specific websites in Internet Explorer

To enable Compatibility View for specific websites that are not displayed correctly or that are not working correctly, follow these steps:

1. Open the website that is not displayed correctly or that does not work correctly in Internet Explorer 8 or in Internet Explorer 9.
2. Click the **Compatibility View** button that is located directly to the right side of the address bar next to the **Refresh** button.
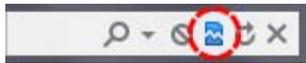
Or, on the **Tools** menu, click to select the option **Compatibility View**. If the **Tools** menu is not displayed, press ALT to display the **Tools** menu.
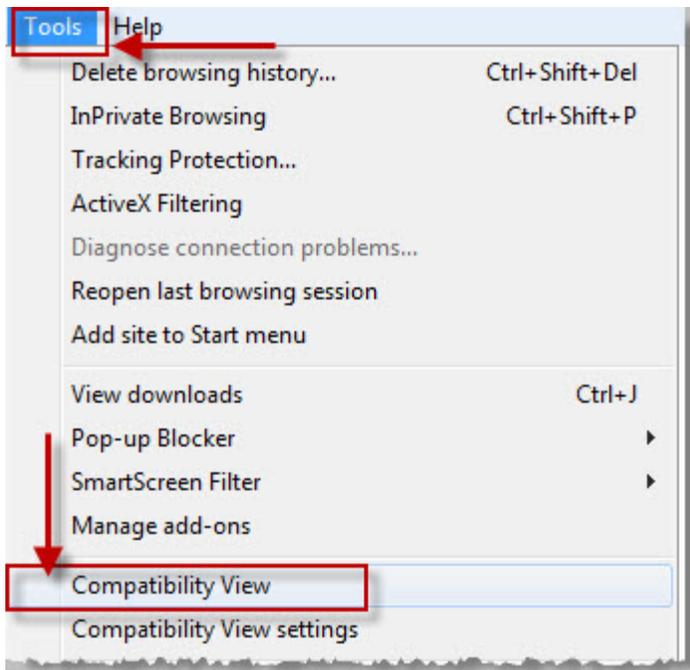
Note

- If the **Compatibility View** button does not appear on the right side of the address bar, or if the command is not available under the **Tools** menu, you cannot use this method. You may be experiencing a different problem, or the network administrator may have used a Group Policy setting to configure the Compatibility View settings on your computer.
    - If you are using a home computer, see the "Similar problems and solutions and support information" section for alternative steps.
    - If you are using a computer in an enterprise environment, contact your administrator or the help desk.

3. If this method worked, you may have to repeat this method for each website that experiences these problems.

Note When you use this method to fix a website, Internet Explorer saves your Compatibility View setting for that website. Every time that you visit that site, Compatibility View will be used. To stop a website from running in Compatibility View, follow these steps:

1. Click **Tools**, and then click to select option **Compatibility View**.
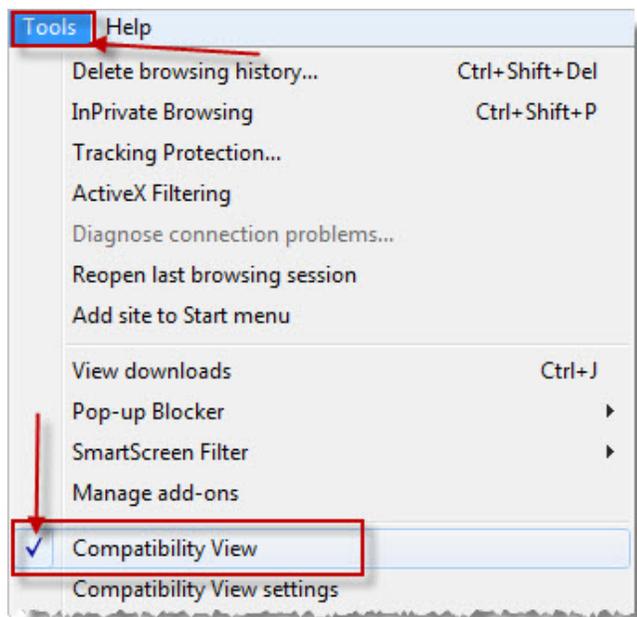
2. You can also add or remove specific websites from Compatibility View without actually visiting each website.

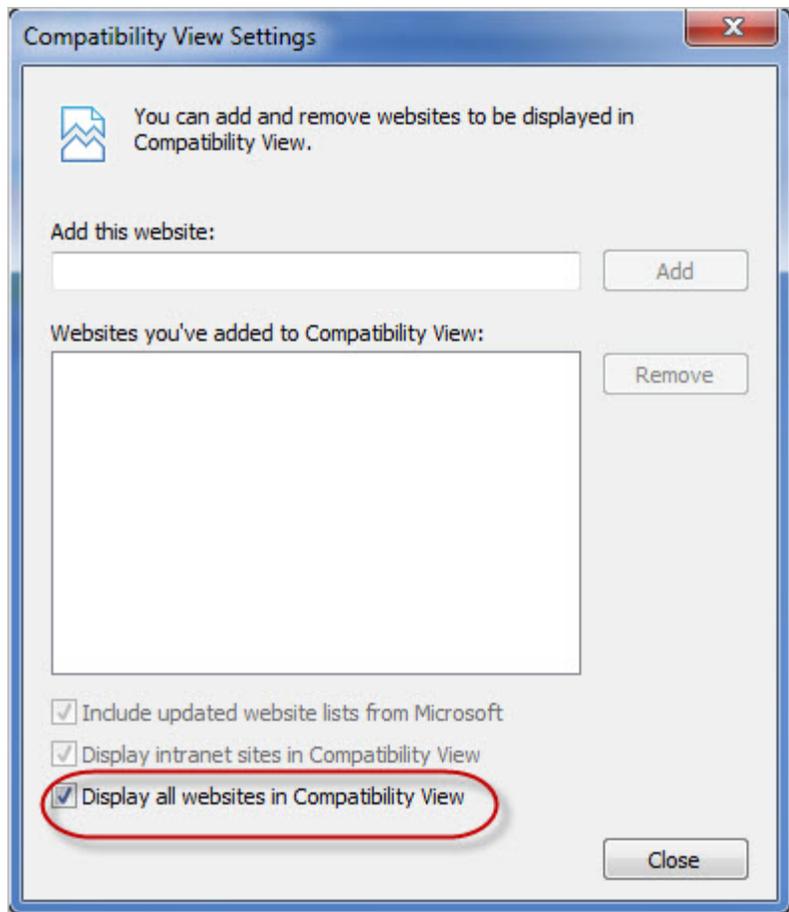**Method 2: Enable Compatibility View for all websites in Internet Explorer**

You have tried Method 1 on some of these websites, and that method worked. However, you may want to enable Compatibility View for all websites. To do this, follow these steps:

1. Start Internet Explorer 8 or Internet Explorer 9.
2. On the **Tools** menu, click **Compatibility View Settings**. If the **Tools** menu is not displayed, press ALT to display the **Tools** menu.
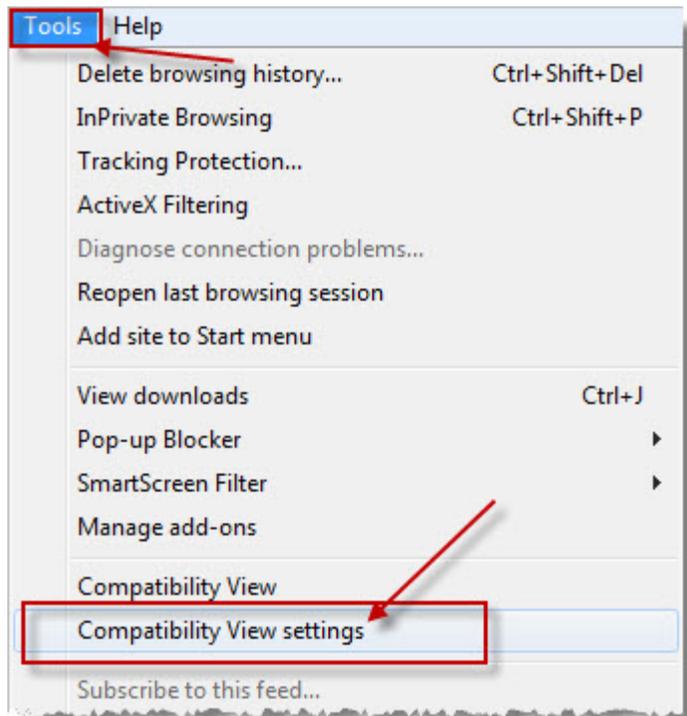
If **Compatibility View Settings** is not available, the network administrator may have used a Group Policy setting to configure the options for you. Contact your administrator or the help desk.

3. Click to select the **Display all websites in Compatibility View** check box, and then click **Close**.

Compatibility View Settings

You can add and remove websites to be displayed in Compatibility View.

Add this website:

[   ] Add

Websites you've added to Compatibility View:

[   ] Remove

☑ Include updated website lists from Microsoft
☑ Display intranet sites in Compatibility View
☑ Display all websites in Compatibility View

Close

4. Visit several websites that were not displayed correctly or that were not working to see whether the problem is now resolved.